

F.A.Q.

**Where are you located?**

Culver City, California (Los Angeles)

**Do you service areas of the U.S.?**

Yes. Our production department service events worldwide (note: our rental department only ships equipment to U.S. territories, but our for-hire services are available internationally).

**Do you rent anywhere in the U.S.?**

Yes, though it's only practical for large orders or hard to find equipment.

**Do you require insurance from your customers?**

Yes. We require a certificate of insurance showing proof of Liability Coverage and Equipment Coverage. Kinetic Lighting, Inc. must be listed as "Additional Insured" and "Loss Payee."

**Do you provide other production services?**

Yes. We offer lighting, projection (including video) in-house. And through a network of hand picked vendors, we package staging, generators, and audio services with ours. So you get the convenience of working with 1 vendor without compromising the quality offered by specialists.

**Is your staff experienced with high-profile events?**

Absolutely. Most events we service are high-profile. In fact, we've been hired to light some of the world's biggest politicians and celebrities and have never had a staff member not approved by security clearance.

**What forms of payment do you accept?**

Checks (3 weeks advance for personal checks), Money Orders, Cash, Wire Transfers, AMEX, MasterCard and Visa.

**Do you require a deposit?**

Yes. We require a 50% deposit to confirm your order.

**What if my project cancels?**

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**What is the difference between projection and lighting?**

Projection is lighting. Most of us think of projection as the transferring of an image onto a surface. We do that with light. Our projection services include logos, branding, colors, textures, photos, and video footage (and any combination thereof).

**My project is taking place outside of California. Can I hire you to design and supervise a local crew?**

Yes. Many of our customers value the trust we share and the skill we offer. If it's not practical to ship equipment from our facility - or to send crew from our office - we can oversee the work of a local company to ensure the details are covered.